



Hello,

Looks like you're considering an HDMI board upgrade for your RX-V4A, RX-V6A, TSR-700 or RX-A2A.

Please see below to make sure your AV receiver qualifies for an upgrade. Simply use the front buttons and knob to access the Firmware screen on the front LCD screen.

STOP!

Unit has newer, remedied HDMI 2.1 board installed from the factory.
No board upgrade is available. Please keep this AVR at home.

Unit has original HDMI 2.1 board installed.
You could possibly benefit from an upgraded board.



[How To See Your Firmware Screen](#)

Still want to ship in your AV receiver? Below is what you'll need to know:

Shipping Address:

TO: Yamaha HDMI Board
6920 Hermosa Cir
Buena Park, CA 90620
714-562-7400

More contact information:

service@tapelectronics.com
714-562-7400 EXT 7005

Need a shipping box?

Call 714-562-7400 M-F 9AM – 5PM Pacific Time. Let them know you need a box because you're sending in your Yamaha AV receiver for an HDMI board upgrade.

DO NOT SHIP:

Please only ship the AV receiver. Keep these items at home:

- o Wi-Fi Antennas
- o Remote Control
- o Microphone
- o Power Cable (RX-A2A only)

Other information to remember:

- Shipping charges to Buena Park, CA are covered by you.
- Yamaha will cover the new HDMI board installed and the shipping back to you.
- Turnaround times are estimated at 10-12 business days (includes shipping times).

What you get back:

The HDMI board update keeps the specifications of your model's AV receiver the same - 4K/120AB, 8K/60B HDMI 2.1 (with firmware update) with up to 24Gbps on specified inputs will continue to be supported.

Back up your settings:

It a good idea to back up the settings of your AV receiver to a USB drive. Follow the instructions in your models owner's manual.

[EXAMPLE](#)