



NON-SERVICEABLE PRODUCT EXCHANGE

Certain types of products such as remote controls, headphones, sound bars, some speakers and Desktop Audio products, are considered non-serviceable products. Yamaha offers an exchange program for these non-serviceable products provided they are within the Yamaha limited warranty period.

For product exchange please include a completed Product Exchange Request form, a copy of the sales receipt, and additional items as noted below:

Remote Control Transmitters

1. The defective remote control

Unpowered Speakers

1. Speaker grille or speaker cone. Either one is acceptable.
2. Serial # sticker from the back of the speaker.

Powered Subwoofers and Soundbars

1. Cut power cord. **Unplug the unit first**, and then carefully cut the power cord less than 1" from the rear of the unit.
2. Serial # sticker from the back of the unit.

Other NFS products

1. For headphones, desktop units, wireless speakers, and other items not listed above please send in the entire product.

The NFS Exchange program is available only to consumers within the USA who purchased their products from authorized Yamaha dealers within the USA.

Failures caused by accident or abuse are not eligible for Limited Warranty service or exchange.

All returns must include a copy of the sales receipt unless otherwise authorized by AV Customer Support. If authorized by Customer Support a case # must be included.

Please refer to the attached list of models to determine eligibility.



YAMAHA

PRODUCT EXCHANGE REQUEST

DATE _____

NAME _____

SHIPPING ADDRESS _____

CITY _____ STATE _____ ZIP _____

PHONE NUMBER _____

EMAIL ADDRESS _____

MODEL NUMBER _____

SERIAL NUMBER _____

CASE # (IF APPLICABLE) _____

***To qualify for warranty consideration, a copy of the original purchase receipt must be enclosed.
Warranty only applies to the original owner and is non transferrable.***

COMPLAINT _____

Return a copy of this form along with the items requested in the instructions to:

YAMAHA Corporation of America
Attn: NFS Returns Department
6600 Orangethorpe Avenue
Buena Park, CA 90620
714-522-9105

NOTE: Yamaha recommends that all Non-Serviceable products be returned by a carrier or shipper that can provide you with a tracking number or delivery confirmation.

Yamaha will not be responsible for the replacement of any item that is shipped without a tracking number or delivery notification that shows the item(s) were received by Yamaha.

LIST OF NON-SERVICEABLE ITEMS

Speaker	All Weather Speaker	Soundbar	Blu-Ray Player
NS-AP2600C	NS-AW150	ATS-1030	BD-A1040
NS-AP2600S	NS-AW190	ATS-1050	BD-A1060
NS-B20	NS-AW194	ATS-1060	BD-S473
NS-B210	NS-AW294	ATS-1070	BD-S477
NS-B310	NS-AW350	YAS-103	BD-S677
NS-B40	NS-AW390	YAS-105	BD-S681
NS-C20	NS-AW392	YAS-106	
NS-C210	NS-AW570	YAS-107	Other
NS-C310	NS-AW592	YAS-152	SWK-W16
NS-C40	YST-SW215	YAS-201	YBA-11BL
NS-C444		YAS-203	YID-W10
NS-F210	Powered Subwoofer	YAS-207	YIT-W10
NS-IC400	NS-SW050		
NS-IC600	NS-SW100	Headphones	
NS-IC600	NS-SW210	EPH-100	Desktop Audio
NS-IC800	YST-215	EPH-20	MCR-B020
NS-ICS600	YST-FSW050	EPH-30	NX-50
NS-IW280	YST-SW012	EPH-50	NX-B55
NS-IW360	YST-SW216	EPH-C200	NX-P100
NS-IW470	YST-SW315	EPH-C300	PDX-B11
NS-IW480		EPH-C500	TSX-B72
NS-IW560		EPH-M100	WX-010
NS-IW660		EPH-M200	WX-030
NS-IW760		HPH-200	
NS-IW960		HPH-M82	
NS-P150		HPH-PRO300	
NS-PZ40		HPH-PRO400	
NS-SW40		HPH-PRO500	
NS-WSW160			

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NOTE:

Your actual unit may include a suffix after the model number to indicate the color (BL, WH etc.)